

**NHS**

North Tees and Hartlepool  
NHS Foundation Trust



**You Matter  
We Care**



**Levi Buckley**  
Chief Operating Officer

**Hilton Heslop**  
Head of Strategy & Corporate Affairs

# Local context



290 million annual turnover



400,000 + population



5,600 staff delivering safe and high quality services



2 main Hospitals and a Community Hospital



3 Local Authorities



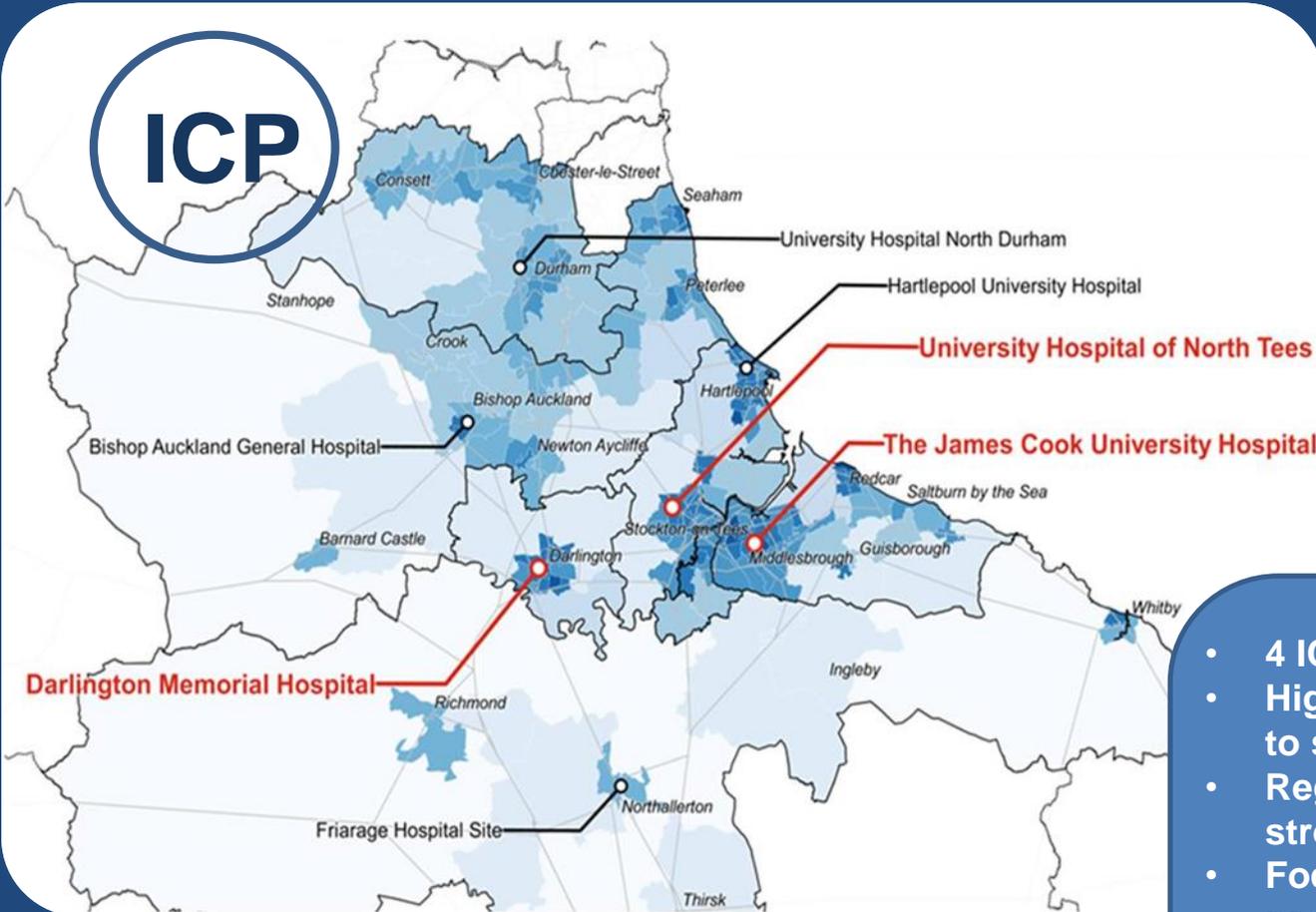
2 main clinical commissioning groups;  
1 specialist clinical commissioning body



3 Care Groups – Healthy Lives,  
Responsive & Collaborative



# The Future – Integrated Care

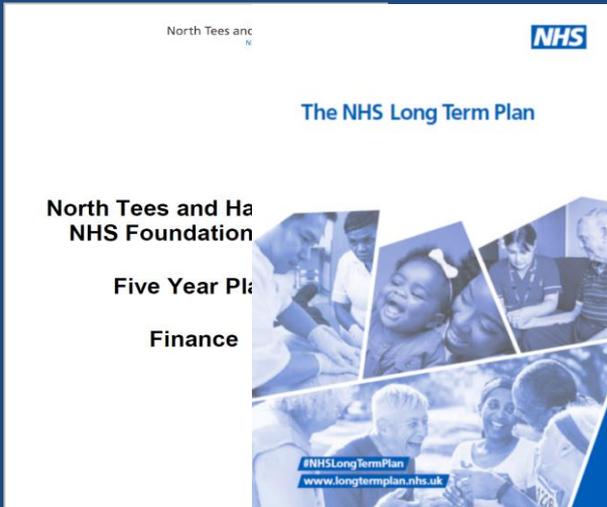


- Commissioning
- Contracting
- Performance Management
- Acute hospital services reconfiguration and improvement

- 4 ICPs in the ICS
- High level involvement of NHSI to support development
- Regional specialist work streams
- Focus on patient pathways providing best outcomes for communities
- Independent clinical expertise and oversight
- Collaboration influences future direction of services

# Where are we as an organisation?

## Organisational Strengths



## People Strengths



## Performance

## Clinical Strengths

Cardio
Respiratory
Gastro
Breast
Colorectal
Bariatric
Joint Replacement
#NoF



You Matter  
We Care

# Our Vision

We know that just doing what we've always done will not meet the needs of the population we serve.

We all need to better manage the health of the population so that in 20-30 years time our communities will be healthier, fitter and less reliant on hospital services in the future.

To achieve our vision, we will:

- Focus on groups in society
- Deliver interventions across an integrated health and care system
- Manage the health of our population better
- Demonstrate strong and effective collaboration, and trust
- Improve and integrate our services
- Deliver services that are clinical effective, quality and safe
- Promote innovation and inclusivity
- Maintain financial stability

**'We will  
provide the  
best healthcare  
for everyone  
within our  
population'**

**You Matter  
We Care**



# Our Values



## Collaborative

Using the expertise of many, to achieve our aims and objectives. Collaboration is a cornerstone of the Trust and is something we believe passionately about

Our work with our stakeholders and strategic partners is critical to the continuous improvement of the healthcare sector as a whole, and is a big and important part in joining-up the health economy for the benefit of our population.

We maintain a firm and clear commitment to the integration of health and care services through our work with commissioners and Health & Wellbeing Boards.



# Our Values



## Aspirational

Our staff are our 'shining stars' who provide the care that our patients rely on.

With an emphasis on safety and quality, many of our staff go much further than their daily duties and this is reflected in the feedback we receive from those who come into contact with the Trust.

We encourage all our staff to be aspirational in their line of work, and to be the best that they can be



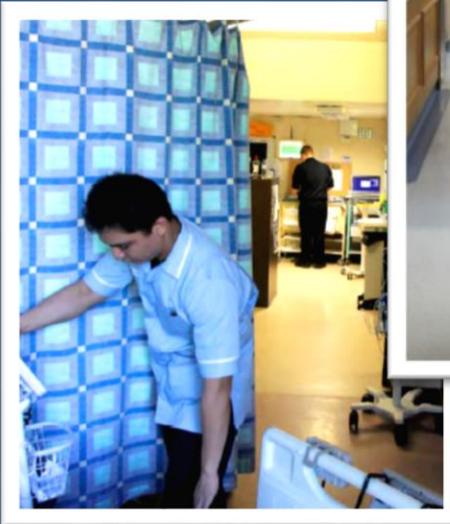
# Our Values

## Respectful

Respect is something we expect as a given in most situations, yet at times of ill health when our resistance is low, as patients, it can sometimes be the last thing on our mind

We think it should be one of the first things patients notice – that we treat everyone with dignity and respect.

All of our staff maintain a respectful relationship with patients, their families, and their individual colleagues that care for them



You Matter  
We Care



# Our Values

## Empathetic

We are committed to maintaining a culture that embraces compassion and the delivery of care that everyone can be proud of.

Ensuring that we understand how the other person feels – whether that be a patient, a family relative, or a colleague.

Showing empathy is important to the relationships we build within the Trust, and also those that we meet outside of our hospitals



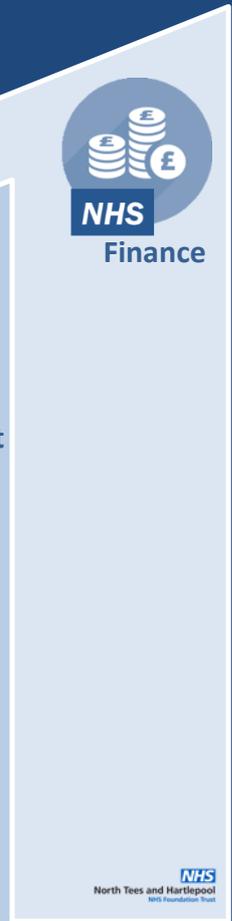
# Joining-up Our Strategies

As a progressive and forward thinking Foundation Trust we make sure that our strategic direction, and the decisions we take to inform our future direction, are based on sound, practical evidence not only from within the Trust but from other external sources such as strategic partners and clinical and non-clinical stakeholders.

That is why we focus on key areas such as improving our financial position, the people that work for us, the safety and quality of care, our estates and digital maturity and the research and development to help us make bigger and better improvements in our healthcare.

We have aligned our supporting strategies that have helped to influence and shape our direction

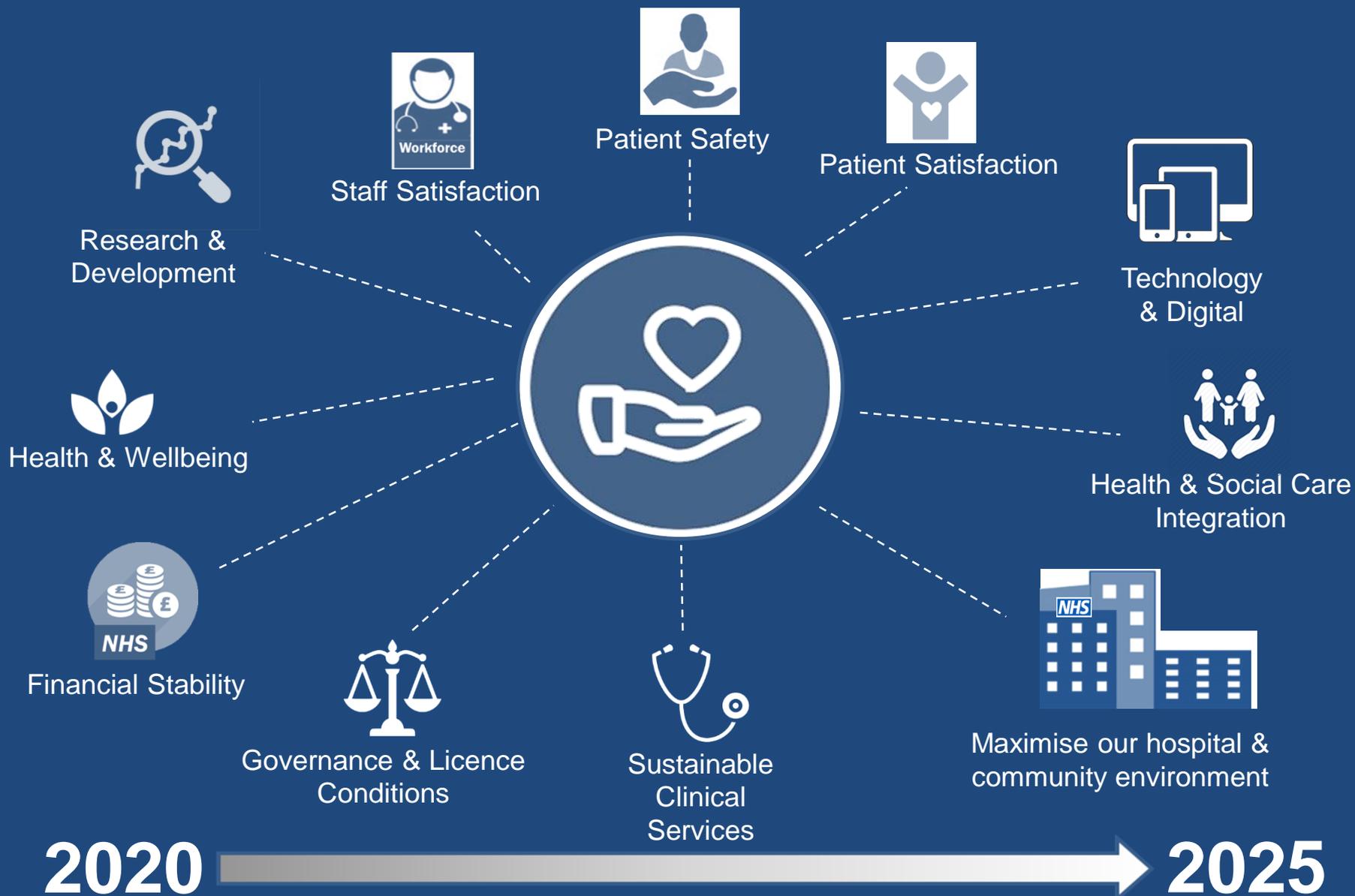
To find out more details on how our individual supporting strategies have influenced our thinking ‘click’ on an icon.



You Matter  
We Care 

# 'Excellence' as our standard

'Click' on an icon for more details on how we measure what we do



# Our Corporate Strategy

## Joining-up Our Strategies

As a progressive and forward thinking Foundation Trust we make sure that our strategic direction, and the decisions we take to inform our future direction, are based on sound, practical evidence not only from within the Trust but from other external sources such as strategic partners and clinical and non-clinical stakeholders.

That is why we focus on key areas such as improving our financial position, the people that work for us, the safety and quality of care, our estates and digital maturity and the research and development to help us make bigger and better improvements in our healthcare.

We have aligned our supporting strategies that have helped to influence and shape our direction

To find out more details on how our individual supporting strategies have influenced our thinking 'click' on an icon.



Putting our population first

Valuing People

Transforming our services

Health and Wellbeing

